

**Instructions for COVID-19 Test**

Please fill in the information below completely and correctly. We need to collect this information in order to inform you of your test result as quickly as possible and to comply with regulatory requirements.

Type of test	<input type="checkbox"/> ender <i>Platinum (PCR)</i> Result under 30 minutes	<input type="checkbox"/> ender <i>Fast (PCR)</i> Result under 2.5 hours
	<input type="checkbox"/> ender <i>Antigen</i> Result under 30 minutes	

Personal details

First name:	
Last name:	
Date of birth:	
Passport or ID number:	
Sex (according to passport/ID):	

Home address

Street & house number:	
Postcode:	
City:	
Country:	

Contact options

Phone number:	
Email:	

Flight no. / Destination:	
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I agree to the terms and conditions on the back of this sheet.

Date: _____ Signature: _____

To be completed by the sales staff

- Information complete
- Sales price received and receipt issued

Specimen number: _____ Date/exact time: _____/_____ a.m./p.m.



The person named on the front page or in the online order form («test person») hereby commissions ender diagnostics ag, Freiburgstrasse 251, 3018 Bern, Switzerland, company number CHE-313.908.198 («ender») as follows:

1. ender is instructed to carry out the test for COVID-19 infection as selected by the test person in the online or paper order form.
2. The test result will be communicated to the email address specified by the test person in the online or paper order form. ender will use its best efforts to communicate the test result to such email address within 30 minutes (ender *Platinum* and ender *Antigen*) or 2.5 hours (ender *Fast*) of the test person submitting the sample, provided that:
 - samples for ender *Platinum* must be submitted by 21:00;
 - samples for ender *Fast* must be submitted by 19:00 – later samples will be evaluated by 08:00 on the following day;
 - samples for ender *Antigen* must be submitted during the opening hours of the respective test center.

The test person acknowledges that delays may occur in individual cases and that communication of the test result within the above deadlines cannot be guaranteed. If the test result is not communicated within 1 hour after the expiry of the relevant deadline, the test person is entitled to repeat the test without further costs or to demand a full refund of the price paid. Section 6 below remains reserved. All other claims against ender are excluded.

3. The test person acknowledges that the respective test does not have one hundred percent reliability and therefore false negative or false positive test results cannot be excluded.
4. The test person acknowledges that the offers in the test centers at Zurich Airport are only available to asymptomatic persons. Furthermore, no persons can be tested who wish to end a quarantine prematurely, have been tested positive in a pool test or have been in contact with a person who has tested positive.
5. The test person acknowledges that no receipts or reimbursement documents for health insurance companies will be issued. If the costs for the selected test are covered by the Swiss government or a Swiss health insurance institution, a valid Swiss health insurance card must be provided when submitting the sample. Otherwise, no cost cover or refund will be possible.
6. In case of an ender *Fast* (PCR) test, the test person acknowledges that he/she is responsible himself/herself for the correct test sampling in accordance with the instructions of ender. If the test sample cannot be analyzed, for example due to incorrect sample collection, incorrect closing of the cap, not rinsing long enough, not enough saliva, eating, drinking or smoking within 30 minutes before sample collection, etc., all liability of ender is excluded and the test person must retake a test at full cost.
7. ender is only liable for damages incurred by the test person in connection with the test in the event of gross negligence, intentional conduct, injury of the test person, or where liability limitations are otherwise not permitted by mandatory law. All other liability is expressly excluded, including any liability for indirect damages such as missed flights, missed appointments, costs, damages and/or loss of sales or profits. Further, ender does not guarantee that a test or test result will be accepted by the country of entry and/or exit. It is the test person's responsibility to inform himself/herself about the entry and/or exit regulations and the required test proofs.
8. ender is entitled to rely on third parties (auxiliary persons) to fulfil the order or to delegate work to third parties. Liability for auxiliary persons pursuant to article 101 of the Swiss Code of Obligations is excluded.
9. The test person expressly consents to the processing of his/her personal data by ender and third parties commissioned by it and based in Switzerland and/or the EU. This data is used exclusively for the processing of the order and is deleted after a reasonable period of time. The data may not be used or passed on by ender or third parties commissioned by it for advertising purposes. The test person acknowledges that in the event of a positive test result, the testing laboratory is obliged to notify the competent authorities of the test result and the test person's personal details. People who test positive for infection with the coronavirus must act in accordance with the instructions of the authorities (for more information, see the website of the Federal Office of Public Health www.bag.admin.ch).
10. This order is completed upon communication of the test result. Samples cannot be used more than once.
11. Any amendment, modification or extension of this order requires the written consent of ender and the test person.
12. If any part or provision of this order shall be held to be invalid or unenforceable, the other provisions of this order shall nonetheless remain valid. In this case, the invalid or unenforceable provision shall be replaced (by court order, as the case may be) by a substitute provision that best reflects the economic purpose intended by the parties. The same shall apply in case of any gap in this order.
13. This order shall in all respects be governed by and construed in accordance with the substantive law of Switzerland to the exclusion of the conflict of law rules. All disputes arising out of or in connection with this order shall be subject to the exclusive jurisdiction of the courts of the city of Berne, Switzerland.